S.O.T. SYSTEMS OF TIMOR

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+67077192122

Rua de Ai Meti Laran, Comoro, Dom Aleixo, Dili

JOB PROFILE

Social / community-development worker

Traballadór sosiál / dezenvolvimentu komunitáriu

Public service, NGOs & security · ISCO-08 2635 / 3412

Social and community workers help people, families and communities deal with problems such as poverty, disability, violence, addiction or conflict. They listen, plan support with people and connect them to services. The government wants Social Solidarity Centres in every administrative post.

TRAIN IN TIMOR	**Certificate III** INDMO Community Services
COURSE LENGTH	**To confirm** No published source yet
IN TIMOR	**To confirm** No demand data for Timor-Leste yet
ABROAD	**No official programme yet** Australia PEV: any job, with a job offer
PAY IN TIMOR	**US$292–320 / month** Averages for all professionals (US$292) and technicians and associate professionals (US$320) in Timor-Leste, not this job alone (Labour Force Survey 2021)

WHAT YOU DO

Listen and assess: Meet people alone, in families or in groups; Find out what their situation and needs are; Note their strengths as well as their problems.

Plan support: Help people choose options and make a plan; Connect them to health, legal, housing, job and money support; Help older people and people with disabilities get services.

Protect: Look into cases of abuse or neglect; Act to protect children and others at risk; Give crisis help and emergency shelter.

Community programmes: Run life-skills and youth programmes; Keep in touch with schools, clinics and other services; Write case records and reports.

Based on the ILO descriptions of ISCO-08 unit groups 2635, Social work and counselling professionals, and 3412, Social work associate professionals.

WHERE YOU WORK

Social Solidarity Centres (Social services close to communities); Social solidarity institutions (Helping children, youth, older people, women and people with disabilities); NGOs & church groups (Community and youth programmes); Shelters & group homes (Also listed by the ILO).

You meet people at home, in the village and in the office, so you travel a lot. You hear hard stories and must keep them confidential.

The government plans to improve social services through the Social Solidarity Centres, to review the social pension and the Jerasaun Foun mother's grant, and to support social solidarity institutions, including those that help in emergencies such as natural disasters.

Of 199 jobs for university graduates advertised online in 2017, 26 were in health and social work and 25 in development.

IS IT FOR ME?

You are good at: Listening without judging, Staying calm with upset people, Keeping secrets, Writing clear notes, Talking with all kinds of people.

You like: Helping people change their lives, Working in communities, Fairness and rights, Working in a team.

The government plans social cohesion work that builds dialogue and community safety and helps settle conflicts and social problems in communities.

TRAIN FOR IT IN TIMOR-LESTE

- **Certificate III in Community Services** · INDMO national certificate
- **Social work degree** · Whether a university in Timor-Leste teaches social work: to confirm.

Course length, fees and which centres teach the certificate: to confirm with INDMO. This list is incomplete. The directory never shows a number without a source.

WHERE IT LEADS

- **Disability or care support worker** · Hands-on support (ISCO 5322)
- **Community worker** · Certificate III in Community Services
- **Social worker** · Professional level (ISCO 2635). Degree path to confirm.
- **Programme or project officer** · Running social and development projects

WORK ABROAD, SAFELY

- **Australia: Pacific Engagement Visa** · There is no official programme that sends Timorese social workers abroad yet. Australia's Pacific Engagement Visa allows any occupation, but you need a job offer from an Australian employer first.

Never pay a fixer. Join only through SEFOPE, the Timor-Leste government office for work abroad. No one can sell you a place, and a real overseas job never asks you for a recruitment fee.

SOURCES

1. ILO, ISCO-08 unit groups 2635 Social work and counselling professionals and 3412 Social work associate professionals https://www.ilo.org/public/english/bureau/stat/isco/isco08/
2. APTC, Timor-Leste Skills Strategy 2022, Annex I (INDMO qualification titles, Community Services) https://24045200.fs1.hubspotusercontent-na1.net/hubfs/24045200/Files/Timor-Leste%20Skills%20Strategy%202023.pdf
3. Programme of the IX Constitutional Government 2023–2028 (18 Jul 2023), §2.3 Social Inclusion, Social Protection and Social Solidarity https://timor-leste.gov.tl/wp-content/uploads/2023/07/EN-Programa-IX-Governo.pdf
4. SEJT, Labour Market Outlook No. 7, Feb 2018 (tertiary skills demand: 199 jobs advertised online, 2017) https://www.laohamutuk.org/DVD/2018/LMOFeb2018en.pdf
5. Pacific Engagement Visa: any occupation, job offer needed (employer fact sheet 2025) https://pev.gov.au/sites/default/files/2025-02/PEV%20for%20Employers%20Fact%20Sheet_2025.pdf
6. Labour Force Survey 2021, Table 29: average monthly wage of employees by occupation group https://www.ilo.org/sites/default/files/wcmsp5/groups/public/%40asia/%40ro-bangkok/%40ilo-jakarta/documents/publication/wcms_863064.pdf

From the Servisu jobs directory. Every figure has a source; "to confirm" means none yet. http://servisu.oftimor.com/jobs-directory/social-community-development-worker/?lang=en