S.O.T. Systems of Timor
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JOB PROFILE

Waiter / food & beverage attendant

Empregadu mesa

Hospitality & tourism · ISCO-08 5131

Waiters welcome guests, take their orders and serve food and drinks in restaurants, cafés, hotels and bars. Tourism is one of the industries Timor-Leste's national plan wants to grow.

TRAIN IN TIMOR	**Certificate II–III** INDMO national certificates
COURSE LENGTH	**To confirm** No published source yet
IN TIMOR	**To confirm** Tourism is a national priority
ABROAD	**Australia · PALM (to confirm)** PALM recruits for hospitality
PAY IN TIMOR	**US$200 / month** Average for all service & sales workers in Timor-Leste, not this job alone (Labour Force Survey 2021)

WHAT YOU DO

Get ready: Set tables with cloths, plates, cutlery and glasses; Learn the menu and the dishes of the day; Keep the dining room clean and tidy.

Take orders: Greet guests and show them to a table; Give the menu and explain the food and drinks; Write down orders and pass them to the kitchen and the bar.

Serve: Carry food and drinks to the right table; Check that guests have everything they need; Clear plates and glasses and reset the table.

Bill and goodbye: Bring the bill and take payment; Give the right change and a receipt; Thank guests and invite them back.

Based on the ILO description of ISCO-08 unit group 5131, Waiters.

WHERE YOU WORK

Restaurants & cafés (Breakfast, lunch and dinner); Hotels (Restaurant, bar and room service); Bars (Mostly evening work); Events & catering (Weddings, parties and meetings).

You walk and stand most of the day and carry trays. Shifts often run late and include weekends and holidays, when restaurants are busiest.

IS IT FOR ME?

You are good at: Being friendly and polite, Remembering orders, Staying calm when it is busy, Teamwork, Basic maths for bills.

You like: Meeting new people, Food and drinks, Being on your feet, A lively place.

English helps a lot with hotel and tourist guests, and is needed to work abroad.

TRAIN FOR IT IN TIMOR-LESTE

- **Certificate II in Food and Beverage** · INDMO national certificate
- **Certificate III in Food and Beverage** · INDMO national certificate

Course length, fees and which centres teach these certificates: to confirm with INDMO. The directory never shows a number without a source.

WHERE IT LEADS

- **Waiter** · Certificate II, then III in Food and Beverage
- **Bartender or barista** · Same Food and Beverage certificates (ISCO 5132)
- **Hotel or guesthouse manager** · DIT Hotel Management (ISCO 1411)
- **Your own café or restaurant** · Startups of Timor helps you start one

WORK ABROAD, SAFELY

- **Australia: Pacific Australia Labour Mobility** · PALM recruits Timorese workers for hospitality. Workers are trained in hospitality before they leave. Whether PALM employers hire Timorese as waiters is still to confirm. Employers must pay at least the Australian award rate.

Never pay a fixer. Join only through SEFOPE, the Timor-Leste government office for work abroad. No one can sell you a place, and a real overseas job never asks you for a recruitment fee.

SOURCES

1. ILO, ISCO-08 unit group 5131 Waiters https://www.ilo.org/public/english/bureau/stat/isco/isco08/
2. APTC, Timor-Leste Skills Strategy 2022, Annex I (INDMO qualification titles) https://24045200.fs1.hubspotusercontent-na1.net/hubfs/24045200/Files/Timor-Leste%20Skills%20Strategy%202023.pdf
3. Government of Timor-Leste, Strategic Development Plan 2011–2030 (2011) https://timor-leste.gov.tl/wp-content/uploads/2011/07/Timor-Leste-Strategic-Plan-2011-20301.pdf
4. Dili Institute of Technology programmes https://www.dit.edu.tl
5. Labour Force Survey 2021, Table 29: average monthly wage of employees by occupation group https://www.ilo.org/sites/default/files/wcmsp5/groups/public/%40asia/%40ro-bangkok/%40ilo-jakarta/documents/publication/wcms_863064.pdf
6. Australian Embassy Dili, PALM training scale-up (hospitality, housekeeping), 22 Aug 2025 https://timorleste.embassy.gov.au/dili/mr22082025.html
7. PALM Approved Employer Guidelines v2.1 (pay at the award rate), 27 Mar 2026 https://www.palmscheme.gov.au/sites/default/files/2026-03/PALM%20scheme%20Approved%20Employer%20Guidelines%20v2.1.pdf

From the Servisu jobs directory. Every figure has a source; "to confirm" means none yet. http://servisu.oftimor.com/jobs-directory/waiter-food-beverage-attendant/?lang=en