S.O.T. SYSTEMS OF TIMOR

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+67077192122

Rua de Ai Meti Laran, Comoro, Dom Aleixo, Dili

PERFÍL SERVISU

Atendente kuartu otél

Room attendant / housekeeper (hotel)

Otelaria no turizmu · ISCO-08 9112

Atendente kuartu hamoos no arruma kuartu bainaka nian, kuartu-hariis no fatin seluk iha otél no uma-hospedajen. Traballadór Timor ne'ebé bá Austrália liuhusi PALM hetan formasaun iha limpeza kuartu molok sira bá.

APRENDE IHA TIMOR	**Sertifikadu II–III** Sertifikadu nasionál INDMO
DURASAUN KURSU	**Sei konfirma** Seidauk iha fonte publikadu
IHA TIMOR	**Sei konfirma** Turizmu mak prioridade nasionál
RAI-LI'UR	**Austrália · PALM** Formasaun limpeza kuartu molok bá
SALÁRIU IHA TIMOR	**US$164 / fulan** Média ba traballadór servisu elementár hotu iha Timor-Leste, la'ós servisu ida-ne'e mesak (Inkéritu Forsa Traballu 2021)

SAIDA MAK ITA HALO

Hamoos kuartu: Arruma kama no troka lensól no fronha; Hamoos kuartu-hariis, sentina, lavatóriu no espellu; Sasapu, aspira, sasapu-been no hamoos rahun.

Tau fali sasán: Tau toalla moos; Tau fali sabaun, papél sentina no bee-hemu; Mantein ita-nia karreta limpeza nakonu no arrumadu.

Haree no relata: Buka buat ne'ebé aat ka la funsiona no relata; Entrega sasán ne'ebé bainaka husik hela; Hatete ba supervizór bainhira kuartu prontu ona.

Fatin públiku no lavandaria: Hamoos lobi, koredór no eskada; Halibur lixu no lori lensól foer ba lavandaria; Uza kímiku limpeza ho seguru.

Bazeia ba deskrisaun ILO nian ba grupu ISCO-08 9112, Ema hamoos no ajudante iha eskritóriu, otél no fatin seluk.

IHA NE'EBÉ ITA SERVISU

Otél (Kuartu bainaka no fatin públiku); Uma-hospedajen no homestay (Fatin ki'ik, dala barak ho knaar barak); Resort (Kuartu, vila no piskina); Eskritóriu no ospitál (Grupu ILO hanesan mós inklui ema hamoos iha ne'ebá).

Servisu ne'e kolen: ita kuru-an, hi'it no dudu karreta loron tomak. Otél loke loron-loron, entaun turnu inklui fin-de-semana no feriadu.

SERVISU NE'E BA HAU?

Ita di'ak iha: Haree detalle ki'ik, Servisu lalais no ho kuidadu, Onestu, Servisu fíziku, Servisu mesak.

Ita gosta: Fatin moos no arrumadu, Haree rezultadu husi ita-nia servisu, Rotina kalma, Ajuda bainaka sente hanesan iha uma.

Inglés báziku ajuda ho bainaka otél no presiza atu servisu iha rai-li'ur.

APRENDE IHA TIMOR-LESTE

- **Certificate II in Accommodation Hospitality Service** · Sertifikadu nasionál INDMO
- **Certificate III in Accommodation Service** · Sertifikadu nasionál INDMO

Durasaun, kustu no sentru ne'ebé hanorin sertifikadu hirak ne'e: sei konfirma ho INDMO. Diretóriu ne'e nunka hatudu númeru ida se la iha fonte.

BA NE'EBÉ

- **Atendente kuartu** · Certificate II in Accommodation Hospitality Service
- **Resepsionista otél** · Certificate III in Accommodation Service (ISCO 4224)
- **Jerente otél ka uma-hospedajen** · DIT Hotel Management (ISCO 1411)
- **Ita-nia uma-hospedajen ka negósiu limpeza rasik** · Startups of Timor ajuda ita hahú

SERVISU IHA RAI-LI'UR HO SEGURU

- **Austrália: Pacific Australia Labour Mobility** · PALM rekruta traballadór Timor ba otelaria. Traballadór sira hetan formasaun iha otelaria no limpeza kuartu molok sira bá. Empregadór tenke selu pelumenus taxa 'award' Austrália nian.

Labele selu ba 'fixer'. Tama de'it liuhusi SEFOPE, eskritóriu governu Timor-Leste ba servisu iha rai-li'ur. Ema ida labele fa'an fatin ba ita, no servisu loloos iha rai-li'ur nunka husu osan rekrutamentu.

FONTE

1. ILO, ISCO-08 unit group 9112 Cleaners and helpers in offices, hotels and other establishments https://www.ilo.org/public/english/bureau/stat/isco/isco08/
2. APTC, Timor-Leste Skills Strategy 2022, Annex I (INDMO qualification titles) https://24045200.fs1.hubspotusercontent-na1.net/hubfs/24045200/Files/Timor-Leste%20Skills%20Strategy%202023.pdf
3. Government of Timor-Leste, Strategic Development Plan 2011–2030 (2011) https://timor-leste.gov.tl/wp-content/uploads/2011/07/Timor-Leste-Strategic-Plan-2011-20301.pdf
4. Dili Institute of Technology programmes https://www.dit.edu.tl
5. Labour Force Survey 2021, Table 29: average monthly wage of employees by occupation group https://www.ilo.org/sites/default/files/wcmsp5/groups/public/%40asia/%40ro-bangkok/%40ilo-jakarta/documents/publication/wcms_863064.pdf
6. Australian Embassy Dili, PALM training scale-up (hospitality, housekeeping), 22 Aug 2025 https://timorleste.embassy.gov.au/dili/mr22082025.html
7. PALM Approved Employer Guidelines v2.1 (pay at the award rate), 27 Mar 2026 https://www.palmscheme.gov.au/sites/default/files/2026-03/PALM%20scheme%20Approved%20Employer%20Guidelines%20v2.1.pdf

Husi diretóriu servisu Servisu. Númeru hotu iha fonte; "sei konfirma" katak seidauk iha. https://servisu.oftimor.com/jobs-directory/room-attendant-housekeeper/