S.O.T. SYSTEMS OF TIMOR

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+67077192122

Rua de Ai Meti Laran, Comoro, Dom Aleixo, Dili

PERFÍL SERVISU

Empregadu mesa

Waiter / food & beverage attendant

Otelaria no turizmu · ISCO-08 5131

Empregadu mesa simu bainaka, hakerek sira-nia pedidu no serve ai-han no hemu-hemu iha restaurante, kafé, otél no bar. Turizmu mak indústria ida ne'ebé planu nasionál Timor-Leste nian hakarak dezenvolve.

APRENDE IHA TIMOR	**Sertifikadu II–III** Sertifikadu nasionál INDMO
DURASAUN KURSU	**Sei konfirma** Seidauk iha fonte publikadu
IHA TIMOR	**Sei konfirma** Turizmu mak prioridade nasionál
RAI-LI'UR	**Austrália · PALM (sei konfirma)** PALM rekruta ba otelaria
SALÁRIU IHA TIMOR	**US$200 / fulan** Média ba traballadór servisu no vendas hotu iha Timor-Leste, la'ós servisu ida-ne'e mesak (Inkéritu Forsa Traballu 2021)

SAIDA MAK ITA HALO

Prepara: Prepara mesa ho toalla, bikan, kanuru-tudik no kopu; Aprende menu no ai-han loron nian; Mantein sala han nian moos no arrumadu.

Simu pedidu: Simu bainaka no hatudu sira-nia mesa; Fó menu no esplika ai-han no hemu-hemu; Hakerek pedidu no entrega ba kozinha no bar.

Serve: Lori ai-han no hemu-hemu ba mesa ne'ebé loos; Haree katak bainaka iha buat hotu ne'ebé sira presiza; Foti bikan no kopu no prepara fali mesa.

Konta no despede: Lori konta no simu pagamentu; Fó osan-troka loos no resibu; Agradese bainaka no konvida sira atu fila mai.

Bazeia ba deskrisaun ILO nian ba grupu ISCO-08 5131, Empregadu mesa.

IHA NE'EBÉ ITA SERVISU

Restaurante no kafé (Matabixu, han-meiudia no han-kalan); Otél (Restaurante, bar no servisu ba kuartu); Bar (Barak liu servisu kalan); Eventu no katering (Kazamentu, festa no enkontru).

Ita la'o no hamriik loron tomak no lori bandeja. Turnu dala barak remata tarde no inklui fin-de-semana no feriadu, bainhira restaurante okupadu liu.

SERVISU NE'E BA HAU?

Ita di'ak iha: Simpátiku no edukadu, Hanoin pedidu sira, Kalma bainhira okupadu, Servisu hamutuk, Matemátika báziku ba konta.

Ita gosta: Hasoru ema foun, Ai-han no hemu-hemu, Hamriik no la'o, Fatin ne'ebé moris.

Inglés ajuda tebes ho bainaka otél no turista, no presiza atu servisu iha rai-li'ur.

APRENDE IHA TIMOR-LESTE

- **Certificate II in Food and Beverage** · Sertifikadu nasionál INDMO
- **Certificate III in Food and Beverage** · Sertifikadu nasionál INDMO

Durasaun, kustu no sentru ne'ebé hanorin sertifikadu hirak ne'e: sei konfirma ho INDMO. Diretóriu ne'e nunka hatudu númeru ida se la iha fonte.

BA NE'EBÉ

- **Empregadu mesa** · Certificate II, depois III in Food and Beverage
- **Bartender ka barista** · Sertifikadu Food and Beverage hanesan (ISCO 5132)
- **Jerente otél ka uma-hospedajen** · DIT Hotel Management (ISCO 1411)
- **Ita-nia kafé ka restaurante rasik** · Startups of Timor ajuda ita hahú

SERVISU IHA RAI-LI'UR HO SEGURU

- **Austrália: Pacific Australia Labour Mobility** · PALM rekruta traballadór Timor ba otelaria. Traballadór sira hetan formasaun iha otelaria molok sira bá. Se empregadór PALM kontrata Timor-oan sai empregadu mesa, sei konfirma. Empregadór tenke selu pelumenus taxa 'award' Austrália nian.

Labele selu ba 'fixer'. Tama de'it liuhusi SEFOPE, eskritóriu governu Timor-Leste ba servisu iha rai-li'ur. Ema ida labele fa'an fatin ba ita, no servisu loloos iha rai-li'ur nunka husu osan rekrutamentu.

FONTE

1. ILO, ISCO-08 unit group 5131 Waiters https://www.ilo.org/public/english/bureau/stat/isco/isco08/
2. APTC, Timor-Leste Skills Strategy 2022, Annex I (INDMO qualification titles) https://24045200.fs1.hubspotusercontent-na1.net/hubfs/24045200/Files/Timor-Leste%20Skills%20Strategy%202023.pdf
3. Government of Timor-Leste, Strategic Development Plan 2011–2030 (2011) https://timor-leste.gov.tl/wp-content/uploads/2011/07/Timor-Leste-Strategic-Plan-2011-20301.pdf
4. Dili Institute of Technology programmes https://www.dit.edu.tl
5. Labour Force Survey 2021, Table 29: average monthly wage of employees by occupation group https://www.ilo.org/sites/default/files/wcmsp5/groups/public/%40asia/%40ro-bangkok/%40ilo-jakarta/documents/publication/wcms_863064.pdf
6. Australian Embassy Dili, PALM training scale-up (hospitality, housekeeping), 22 Aug 2025 https://timorleste.embassy.gov.au/dili/mr22082025.html
7. PALM Approved Employer Guidelines v2.1 (pay at the award rate), 27 Mar 2026 https://www.palmscheme.gov.au/sites/default/files/2026-03/PALM%20scheme%20Approved%20Employer%20Guidelines%20v2.1.pdf

Husi diretóriu servisu Servisu. Númeru hotu iha fonte; "sei konfirma" katak seidauk iha. https://servisu.oftimor.com/jobs-directory/waiter-food-beverage-attendant/